



Paladin Security

Job ID: MDS842(AD)
Post Date: July 22, 2022
Close Date: August 22, 2022

To: All Security Personnel
Re: Job Posting
Site: Formet Industries
City: St. Thomas, Ontario
Status: Part Time (2 Positions)
Hours: Saturday and Sunday (0730-1930/ 1930-0730)
Pay Rate: \$17.00/hr

Are you interested in starting a career in a fast paced and growing industry? As a provider of security services to clients with complex security needs, Paladin Security Group is offering an exciting career opportunity for you to give back to your community, while developing skills for future careers. Our training programs are also a leader in the security industry, and they will help prepare you for advancements, as well as build your resume for a potential career in law enforcement.

Position Overview:

The facility adheres to US Homeland Security CTPAT (Customs Trade Partnership Against Terrorism) program access control including inbound and outbound shipments, visitors, and contractors. The guard will be required to work outdoors in all weather conditions inspecting and logging truck traffic and completing patrols.

Experience with CTPAT would be an asset. Excellent communication skills with a focus on customer service along with good computer abilities are all core requirements.

Duties include but are not limited to: CTPAT Procedures, Weigh Scale Operation, Covid Screening, Access Control, Monitor Security Systems, Conduct Security Patrols, Respond to Emergency Situations.

The applicant must possess the following:

- Be courteous and cooperative with a high quality of customer service
- Good interpersonal skills with the ability to interact effectively at various social levels and across diverse cultures
- Able to maintain a professional composure when dealing with unusual circumstances and people under conditions of urgency and in pressure situations.
- Write clear, concise, and legible reports

- Preferred skills/qualifications:
- Valid Ontario Security Guard license (required)
- Valid First Aid & CPR certificate
- Microsoft Office experience

Essential Job Functions:

- Be courteous and cooperative with a high quality of customer service.
- Good interpersonal skills with the ability to interact effectively at various social levels and across diverse cultures.
- Able to maintain a professional composure when dealing with unusual circumstances and people under conditions of urgency and in pressure situations.
- Write clear, concise, and legible reports.
- Communicates any concerns/issues with Operations Manager.

Requirements:

- Working knowledge of the Trespass to Property Act.
- Able to maintain a professional composure when dealing with unusual circumstances and people under conditions of urgency and in pressure situations.
- Excellent communication skills with a focus on customer service along with good computer abilities are all core requirements.
- Superior written and verbal communication skills. Ability to write clear, concise, and legible reports.
- Demonstrated punctuality and reliability, tact, and diplomacy.
- Patrol assigned area on foot, as assigned, to ensure personal, building, and equipment security.
- Watch for and report irregularities by completing investigations and incident reports, such as security breaches, facility and safety hazards, and emergency situations; contact emergency responders, such as police, fire, and/or ambulance personnel, as required.
- Sustain effective relationships with key stakeholders and provide specialized security services by enforcing rules and regulations when required.
- Offer support to any person in need such as providing good customer service when providing a security presence, such as providing direction, responding to emergency situations involving violent individuals and injuries.
- Perform miscellaneous job-related duties as assigned.

Highlights:

- Extensive Paid Industry Training
- Employer Paid Benefits
- Opportunities for Growth & Advancement

At the time of the interview applicant must be able to produce proof of completion of the following prerequisites:

1. A Valid Ontario Security Guard License
2. Proficient in English (both oral and written)

Successful completion of the following requirements provided by Paladin are mandatory prior to placement:

1. First Aid & CPR – Level C
2. Management of Aggressive Behavior
3. Use of Force
4. Report Writing
5. Additional courses as assigned

Upon hire successful applicants will be required to complete the following Paladin online courses:

1. Successful completion of Paladin's online Customer Service
2. Successful completion of Paladin's online Patrol Procedures
3. Successful completion of Paladin's online Diversity Awareness
4. Successful completion of Paladin's online Finding the OHS Manual
5. Successful completion of Paladin's online Paladin OHS Orientation
6. Successful completion of Paladin's online Dealing with People with Mental Illness
7. Successful completion of Paladin's online Workplace Respect
8. Successful completion of Paladin's online Slips, Trips and Falls
9. Additional courses as assigned

Should you have any questions on this process, kindly contact John Cox Operations Manager at jcox@paladinsecurity.com.