

 <p style="text-align: center;">Job Title:</p> <p style="text-align: center;">Customer Service Associate</p>	<p>Job ID:</p> <p style="text-align: center;">ST46MD</p>
<p>At Off Road Addiction we specialize in providing truck and Jeep drivers with premium, aftermarket performance parts, replacement parts, exterior and interior accessories.</p> <p>As the public face of Off Road Addiction (ORA), you know exactly what's hot in Canada's aftermarket parts space. Customer Service Associates are responsible for all sales activities; such as greeting customers, answering questions, offering assistance, suggesting items, lending opinions and providing product information. Fuelling our customers passion for Off-Road, trail riding and performance while maintaining a professional attitude with sincerity reflecting ORA's commitment to our customer is paramount.</p> <p>Primary Responsibilities:</p> <ul style="list-style-type: none"> • Greeting customers, responding to questions, improving engagement with merchandise and providing outstanding customer service. • Operating cash registers, managing financial transactions, and balancing drawers. • Achieving established goals. • Directing customers to merchandise within the store. • Increasing in store sales. • Maintain and develop comprehensive product knowledge. • Utilize a strong knowledge of automotive systems, categories of merchandise, company policies and warranties. • Possess a thorough understanding of automotive principles and the ability to diagnose problems and recommend solutions. • Maintaining an orderly appearance throughout the sales floor. • Introducing promotions and opportunities to customers. • Cross-selling products to increase purchase amounts. • Deal with customer refunds courteously and professionally. • Support outside sales team by generating invoices, ordering the parts and follow up • Participate in inventories and periodic cycle counts. • Complete the marking and storing of the merchandise into the stockroom. • Perform other assigned store duties that may include cleaning, stocking, cashiering, truck loading and unloading, sales and inventory. • Maintain safety and security of the store at all times. <p>Experience: G Class Driver's License (Required)</p>	<p>Date Posted:</p> <p style="text-align: center;">April 18, 2019</p> <p>Location:</p> <p style="text-align: center;">St. Thomas</p> <p>Wage:</p> <p style="text-align: center;">To be determined</p> <p>Hours:</p> <p style="text-align: center;">Full-time</p> <p>Education:</p> <p style="text-align: center;">High school or Equivalent</p> <p>Other:</p>
<p>To Apply:</p> <p>With the Job ID in the subject line, email resumes to jobs@employmentserviceselgin.ca</p>	<p>Apply By:</p> <p style="text-align: center;">May 25, 2019</p>