

Job ID: ST89MD (AD)
Job Posted: May 15, 2019
Job Closes: June 20, 2019



Over 122+ countries.
More than 400,000+ associates.
Where will your journey take you?

MARRIOTT.COM/CAREERS

FIND YOUR WORLD™

As the world's largest travel company, Marriott International offers unmatched career opportunities and a culture that empowers associates to succeed on their personal journey.

The St. Thomas Customer Engagement Centre is seeking Sales & Service Associates to join our team:

Marriott International is the world's largest hotel company, with more brands, more hotels and more opportunities for associates to grow and succeed. We believe a great career is a journey of discovery and exploration. So, we ask, where will your journey take you?

As a Call Centre Agent, you will receive inbound calls from our guests. Your core duties will include:

- Processing all reservation requests, changes, and cancellations received by phone, fax, or mail.
- Identifying guest reservation needs and determine appropriate room type/rate as well
- Answering questions about property facilities/services and room accommodations.
- Following sales techniques to maximize revenue.
- Inputting and access data in reservation system

At Marriott, our motto is to "Hire Friendly and Train Smart". We're looking for candidates with the following::

- Experience and passion for delivering customer service excellence
- Excellent verbal and written English skills
- At a minimum, we are seeking candidates who have completed their high school education, or the equivalent (we provide comprehensive training)

The Benefits of Working With Us:

- Opportunities for career advancement and professional development
- Bonuses for achieving revenue goals
- Medical and Dental benefits
- Incredible travel perks/discounts!!

NOW HIRING!

Full & Part Time Sales & Service Associates
Bilingual (English/French) roles also available
Start Dates of May 27th and June 24th
Must be available for 4 weeks of Full Time training

Where will your journey take you?

Marriott

MARRIOTT.COM/CAREERS

800 Talbot Street, St. Thomas, ON. Customer Engagement Centre